

“Critical Skills” for Individual and Team Success: Communication, Influence and Emotional Intelligence

Challenge: Companies invest millions of dollars in technology and equipment for improved performance and productivity. Employees receive training on technical aspects of their jobs however they receive little or no training on the human interaction side of performance (Emotional Intelligence). Well-intentioned employees create barriers to success never realizing the negative impact they may have on subordinates, bosses, peers or even customers.

Program Description:

“Critical Skills for Personal and Team Success” is a highly interactive program designed to identify and eliminate potential blind spots to those behaviors which could be sabotaging performance, and creating dysfunctional cultures impacting safety, quality, productivity and customer relations. The speaker utilizes relatable videos and personal stories to drive home key elements, which will positively impact attendees and performance.

Learning Objectives and Results

- An understanding of self-awareness and emotional intelligence, critical skills that lead to improved communications, influence and positive culture change.
- How to create a culture of trust and open communications at all levels of the organization.
- An understanding of skills that will that lead to improved safety, employee engagement and customer relations.

Bruce Bolger

Speaker / Leadership Development / Safety Consultant

Experience Summary

Bruce Bolger is a Safety Professional focusing on Leadership, Quality, Productivity and Safety. Bruce has 37 years’ experience working with high performance work teams including Nuclear Power, Construction, Manufacturing, Sales and Utilities. As a Certified Safety Professional and Certified Hazardous Materials Manager, Bruce has worked as a VP in Construction and as a Safety Director for the largest Utility in New England. Bruce has been a Leadership Academy Instructor for Northeast Utilities training on culture change and Supervisor and Manager Development.



Program Menu

- Motivational Speaker (1 to 2 hours) for Organizational Meetings and Conferences
- Half or Full Day Work Shops designed as a foundation for Leadership Excellence
- Quarterly Leadership Development Programs (1.5 hours) focused on building and sustaining leadership engagement and culture change
- Organizational Safety / Leadership Culture Assessments

Contact Bruce for More information at: brucebolgercompany@gmail.com or phone 860-466-9654

Visit our web page at: www.brucebolger.com